

MEDICAL EMERGENCIES

When to call and what to expect
when you dial 9-1-1

Union County Emergency Services has access to highly trained personnel, specialized equipment, and response vehicles. To ensure that the right people with the right equipment are sent to the correct location, the 9-1-1 dispatcher must ask you specific questions.

The dispatcher will always ask you to say the **address of the emergency** and your **callback number** for verification. Having you say it to them must always be done to be sure it is heard and copied down correctly by the dispatcher. Accuracy, not just speed, is key.

There are **four universal questions** the dispatcher will ask in order to put their knowledge and experience to work for you quickly and effectively after the address and callback telephone number of the emergency have been verified as correct:

- **Person's problem or the type of incident ("Tell me exactly what happened")**
- **Approximate age**
- **Is he or she conscious?**
- **Is he or she breathing?**

Getting this critical information from the caller typically takes less than 30 seconds. After that, you may be asked to do nothing, get out of an unsafe environment, or stay on the line and assist in providing care for the ill or injured person. Working with 9-1-1 callers, EMDs – dispatchers trained to provide telephone instruction in CPR and life – saving first aid-have helped to save thousands of lives during the first five to ten minutes it usually takes EMS professionals to arrive.

Important Links

Police



Map Nimbus Crime Mapping

<http://mapnimbus.com/Data/NimbusClient.html?Client=Union+County+NC&category=Crimes>



Register Your Security Alarm

<http://www.townofweddington.com/town-government/register-alarm>



Union County Sheriff's Office

<http://www.unioncountync.us/PublicSafety/SheriffsOffice.aspx>

Fire

Providence VFD

www.providencevfd.org

Wesley Chapel VFD

www.wesleychapelvfd.com

Stallings VFD

www.stallingsfire.com



Town of Weddington

September 2014

Important Public Safety Information

Town of Weddington

1924 Weddington Road
Weddington, NC 28104
Phone: 704.846.2709
Fax: 704.844.6372

www.townofweddington.com



Be Prepared...Now.

The best way to properly respond in an emergency is to be prepared. Being prepared often means knowing what to do and having the right information available to you when an emergency arises.

The information in this brochure provides resources you can leverage to better prepare for various emergencies. You can sign up for some of these resources and be notified by phone (home or cell) during an emergency event. Other resources help educate you on getting prepared in advance of an emergency so you can take quick action.

Get Notified

Union County utilizes the Code RED Mass Emergency Notification System



“Code RED enables us to initiate a mass calling of a selected area or the entire county with a single recorded message informing residents of action steps they should take in the event of an emergency,” said Union County Emergency Communications Director Larry Brinker.

All individuals and businesses should log onto the “Code RED Community Notification Enrollment” page. No one should automatically assume his or her phone number is included.

**Union County
Government website**
(www.co.union.nc.us)
↳ **Public Safety** →

Emergency Communications link
(<http://www.co.union.nc.us/Divisions/EmergencyCommunications.aspx>)

Click the “**Click Here for Registration**” link beneath the Code Red logo.



Plan. Prepare. Stay Informed.



The state of North Carolina has produced the ReadyNC website (www.readync.org) to assist NC residents with proper planning, preparation, and information on getting and staying informed. This site is rich in valuable tips and resources for emergency planning, preparing, staying informed, recovering, rebuilding, and getting involved.

September is National Preparedness Month

“Be Disaster Aware, Take Action to Prepare”

Go to www.ready.gov/september for comprehensive information on steps to take in preparing for a disaster.

Fire Prevention Week-October 5-11

Did you know that many people do not test their smoke alarms as often as they should? When there is a fire, smoke spreads fast. You need working smoke alarms to give you time to get out. Test yours every month!

